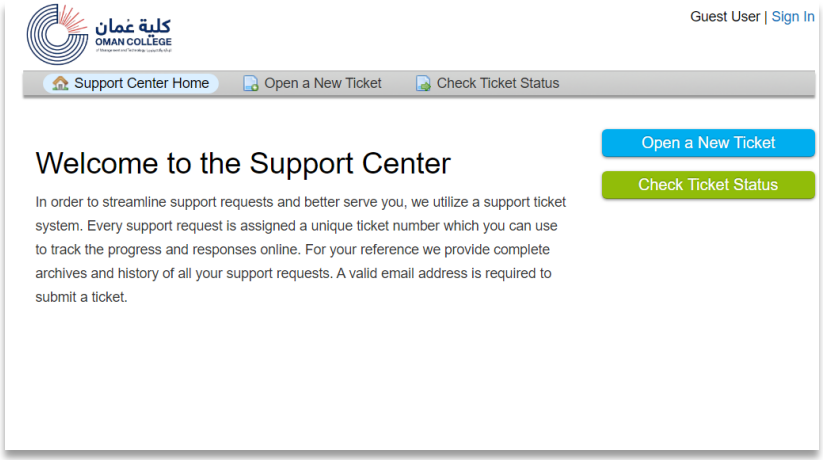
كلية عُمان
OMAN COLLEGE
of Management and Technology للإدارة والتكنولوجيا

Help Desk

By Technical Support Department

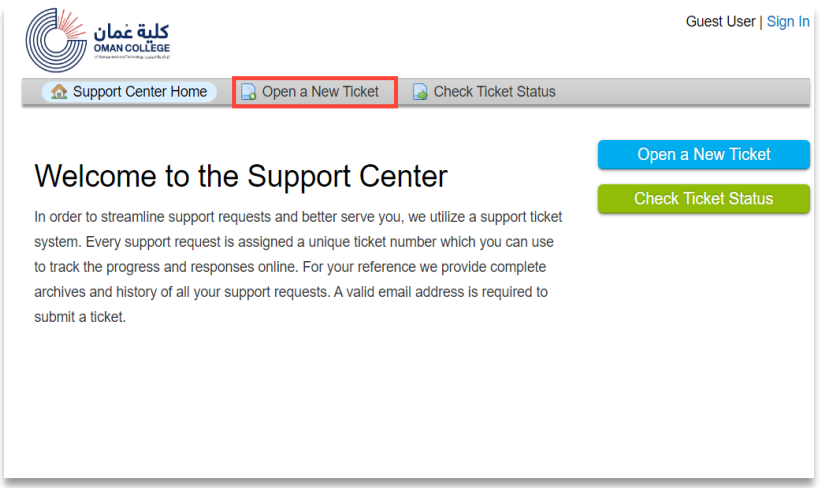
How to Access Help Desk

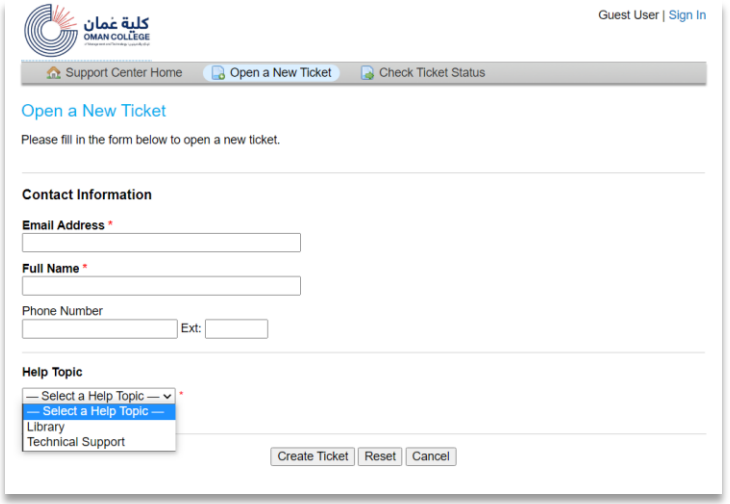
1. Go to the college website: https://www.omancollege.edu.om/
2. Click on E-services from short links
3. Click on Help Desk, you will be directed to the Help Desk page

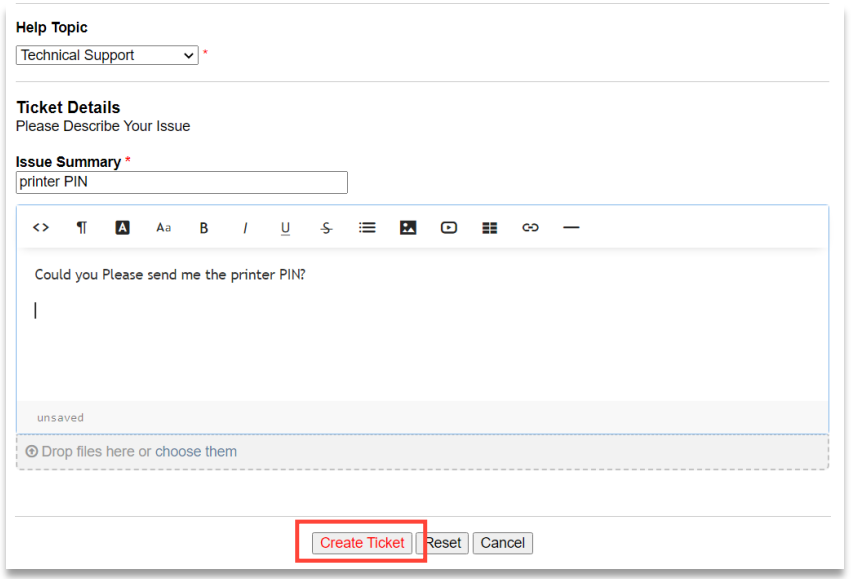


How to Access Help Desk

- If you have username and password, click on sign in (Not required)
- To create new ticket, click on Open New Ticket
- Fill in the required information (Email & Name)
- Choose help topic Technical Support or Library
- Write summary and details of the issue then click on Create Ticket

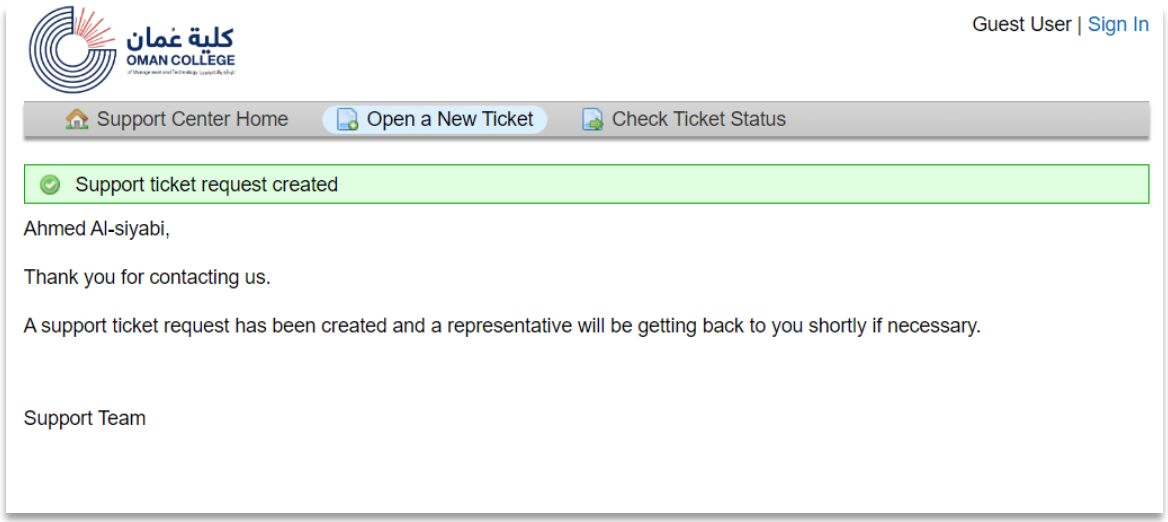


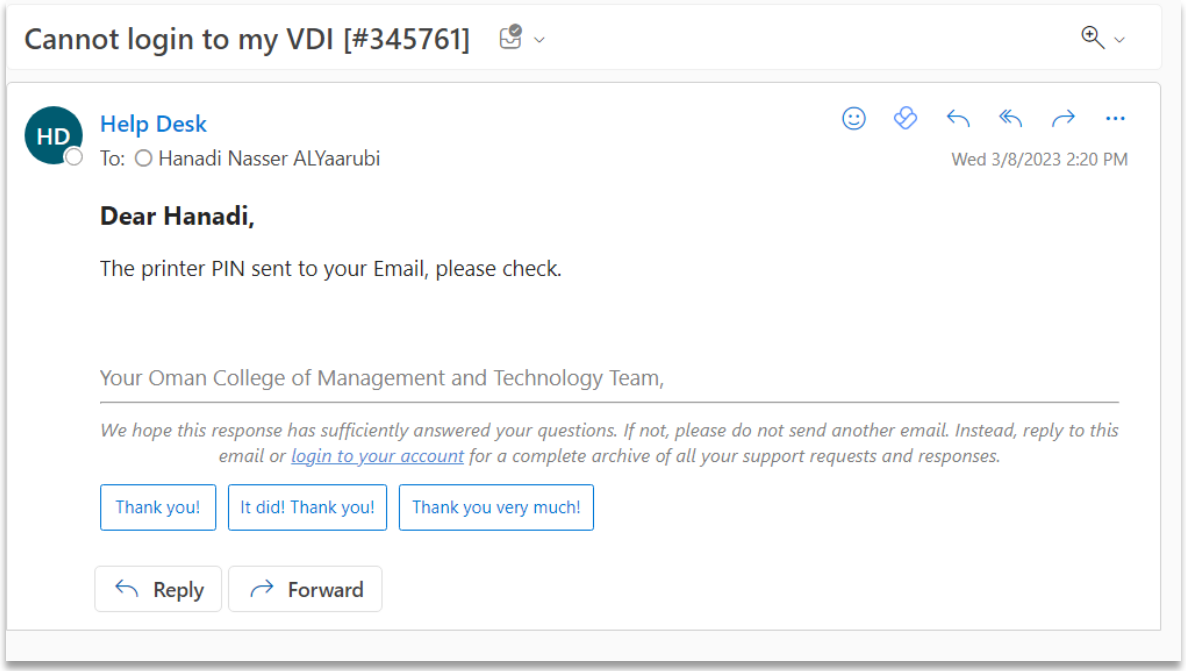




How to Access Help Desk

- **When the problem is solved, you will receive an Email**





Thank You!

Need Help? Contact Technical Support Department